

TECH SMART
Seniors3.0

TAKING SAFETY AND SECURITY
MEASURES

Thursday, February 11, 10:30 a.m.

Melody Camp, Presenter

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<div>AGENDA</div>	<div><div>1. Scam emails</div><div>2. Unwanted emails</div><div>3. Tech support scams</div><div>4. Security devices</div><div>5. Tips</div></div>
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Symantec says its software blocked almost 289 million extortion emails in the first five months of 2019.

The FBI's Internet Crime Complaint Center (IC3) documented 43,101 cases of online extortion in 2019, with victims suffering losses of \$107.5 million. Email spam@uce.gov.

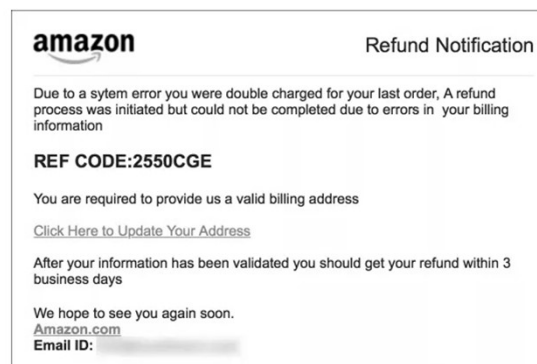
STATS OF SCAMS

43,101 cases
-\$107.5m

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- ▶ Extortion scams vs reward scams
- ▶ Tinker with email addresses
- ▶ Warning signs
 - ▶ poorly worded
 - ▶ short deadline
 - ▶ generic

SCAM EMAILS



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Change	Call	Search	Use	Keep	Cover
Change password	Call the person or company who supposedly sent the email	Search internet for message	Use two-factor authentication	Keep programs up-to-date	Cover the lens of your computer webcam

DO'S

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LastPass Password Manager
LogMeIn, Inc.
★★★★★



My Passwords - Password Manager
Erkan Molla
★★★★★



One Key - Offline Password Manager
OneKey Dev
★★★★★



Keeper Password Manager
Keeper Security - Passwords
★★★★★



Bitwarden Password Manager
8bit Solutions LLC
★★★★★



Dashlane Password Manager
Dashlane
★★★★★



Norton Password Manager
NortonMobile
★★★★★



Password Manager
Kaspersky Lab
★★★★★



Password Safe - Secure Password Manager
Robert Ehrhardt
★★★★★



Password Manager
SafeInCloud
★★★★★ £7.99



1Password - Password Manager
AgileBits
★★★★★




Avira Password Manager
AVIRA
★★★★★

PASSWORD MANAGERS

https://www.passwordmanagercomparison.com/?gclid=Cj0KCQiA34OBBhCcARIsAG32uvM9_54WaxYvWfU01TINPJf8srczp3G4BKnsRdpVKj2LWxhg1oZeNEaAn4WEALw_wcB


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Reply

Pay

Use password scammer mentions

Use same password multiple accounts

Click on links or attachments

Store sensitive information online

DON'TS

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simple things you can do to help eliminate spam emails.

1.Mark as **spam**

2.Delete **spam emails.**

3.Keep your email address private

4.Use a third-party **spam** filter

5.Change your email address

6.Maintain a throw away email

7.Unsubscribe from email lists

UNWANTED EMAILS

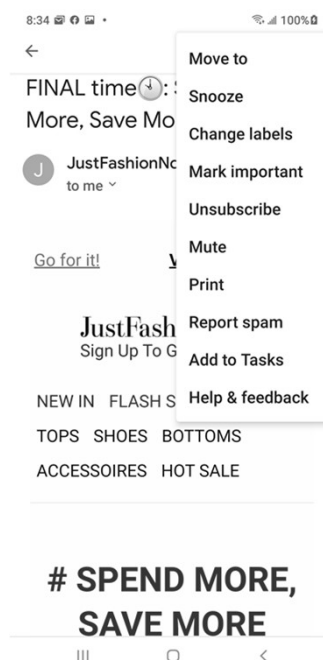
<https://us.norton.com/internetsecurity-how-to-spam-spam-go-away.html>

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► If you use Gmail, do the following

1. On your **Android phone** or tablet, open the Gmail app .
2. Open the message.
3. In the top right of the message, tap **More** .
4. Tap **report spam**

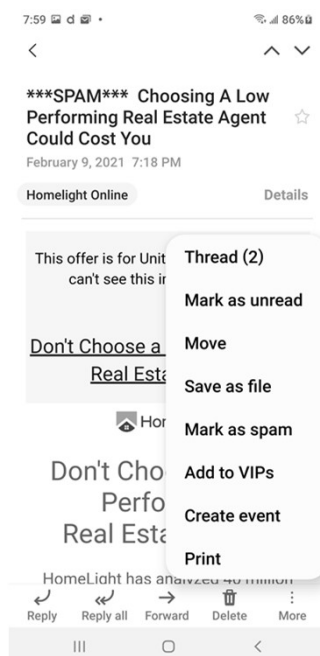
MARK AS SPAM



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- Generic Android email
- Open email
- Choose “more” lower right
- Select “mark as spam”

MARK AS SPAM



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----- Forwarded Message -----

From: Email Admin <rg_clarke@outlook.com>
To: user@update.com <user@update.com>
Sent: Tuesday, February 9, 2021, 11:31:14 AM CST
Subject: ☒ Suspicious Log-In, Secure Account Now !! <no-reply>

Dear Valid User,
Someone on an unrecognized device attempted to sign in to your mail account.
This sign in attempt was made on:
Device: Firefox, Windows NT

When: February 9, 2021 2:02:44 AM PST


Where: Nigeria

IP: 154.118.12.27

If this was you, you're all set!

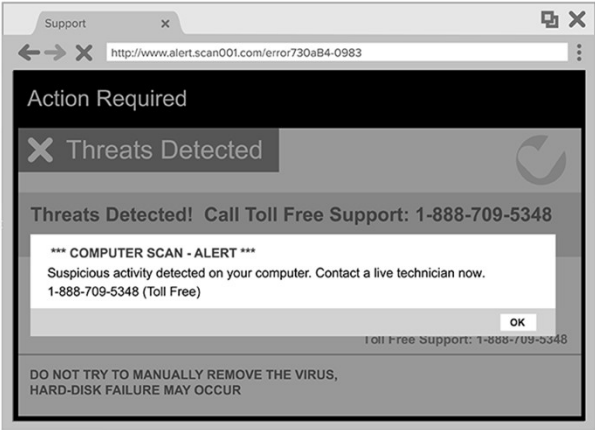
Didn't sign in recently? Kindly follow the instructions below to protect your account.
Secure Account Now

NOTE: Ignorance will lead to account shut down in 24hrs. Thank You.
Privacy Policy | Terms of Service | Customer Support
©2021 Currently AT&T Yahoo



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- Phone calls
- Pop-up warnings
- Online ads



TECH SUPPORT SCAMS

<https://www.consumer.ftc.gov/articles/how-spot-avoid-and-report-tech-support-scams>

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- ▶ Computer problem
 - ▶ Update all software
 - ▶ Go to someone you know
- ▶ If scammed
 - ▶ Contact credit card company or bank right away
 - ▶ Change password right away
- ▶ Report tech support scams

Tech support scams are common.

In 2019, the FTC received more than 100,000 reports about these scams from people like you. Add your voice.

Report tech support scams to the FTC. Email at spam@uce.gov.

WHAT TO DO ABOUT SCAMS

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SECURITY DEVICES

- ▶ Doorbells
- ▶ Outdoor cameras
- ▶ Indoor cameras
- ▶ Motion sensors
- ▶ Lights

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▶Ring owned by Amazon

▶Blink owned by Amazon

▶Nest owned by Google

▶Kuna

▶Toucan

▶SimpliSafe




BRANDS

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Smarter homes.
Safer neighborhoods.

WATCH VIDEO

BUY NOW




What is Kuna?

Kuna is an app-based home security platform that powers a range of DIY smart devices like outdoor cameras, lights and motion sensors so they fit seamlessly into your home.

Download on the App Store


GET IT ON Google Play



1. Devices talk to Kuna.

Connect a variety of devices with your app and cover every angle. Kuna Powered Devices use constant power from your home to provide constant protection.

Person detected.



2. Kuna alerts you.

When activity is detected, you'll receive notifications from your Kuna app right on

Push-to-talk

Sound Alarm

Call Police

3. You take action.

Respond to activity with Automated Greetings, Two-Way Talk, Sound Alarm

HOW THEY WORK


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Apps to Make Life Easier


www.smartcomputing.net

melody@smartcomputing.net


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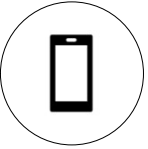
Straight forward instructions



Good tech support



Generally wireless so connect to WiFi



Access from SmartPhone or Tablets

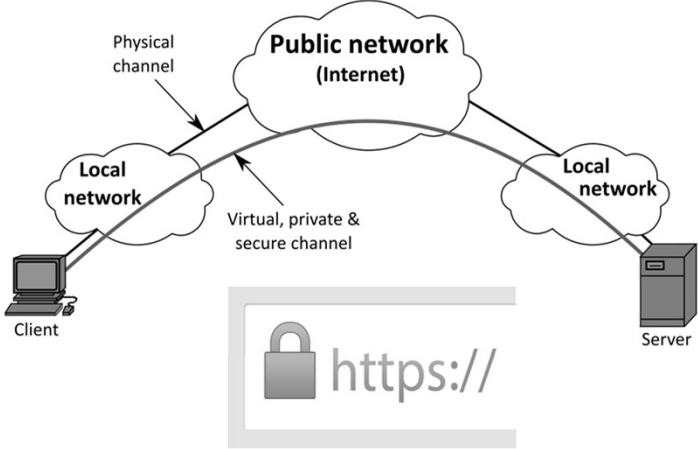
INSTALLATION

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- Passwords
- Online shopping
- VPN
- Https:\\
- Social media
- Privacy
- Cloud
- Antivirus

The Great Pretender – th3gr3aTpr3t3nd3r@

Credit card / virtual credit card



OTHER TIPS

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RESOURCES

- ▶ AARP
 - ▶ Strategies for Staying Safe and Secure Online
 - ▶ Scams & Fraud
- ▶ Kapersky
 - ▶ Top 10 Internet Safety Rules & What Not to Do Online

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Q&A

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