



Tech Tuesdays: *Safety*

Presenter: Lauren Dowden

Topics:

- 1.Scam emails
- 2.Unwanted emails
- 3.Tech support scams
- 4.Security devices
- 5.Tips



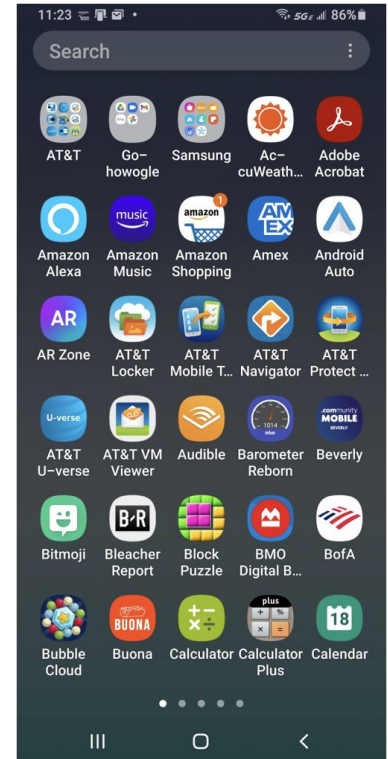
**Where to find
new apps**

Google Play Store



Where to find your apps

Swipe up from the bottom of your screen



An illustration of a laptop. The screen shows the text "Extortion Emails" in a bold, black, sans-serif font. Behind the text is a white rectangular area. In the background of the laptop screen, there is a yellow envelope icon with a black silhouette of a burglar wearing a mask and holding a money bag with a dollar sign.

Extortion Emails

Signs:

- Threatening
- Personal Information is used
 - birthday
 - password
 - address

Extortion Scam Emails



**AARP Fraud
Helpline**

877-908-3360

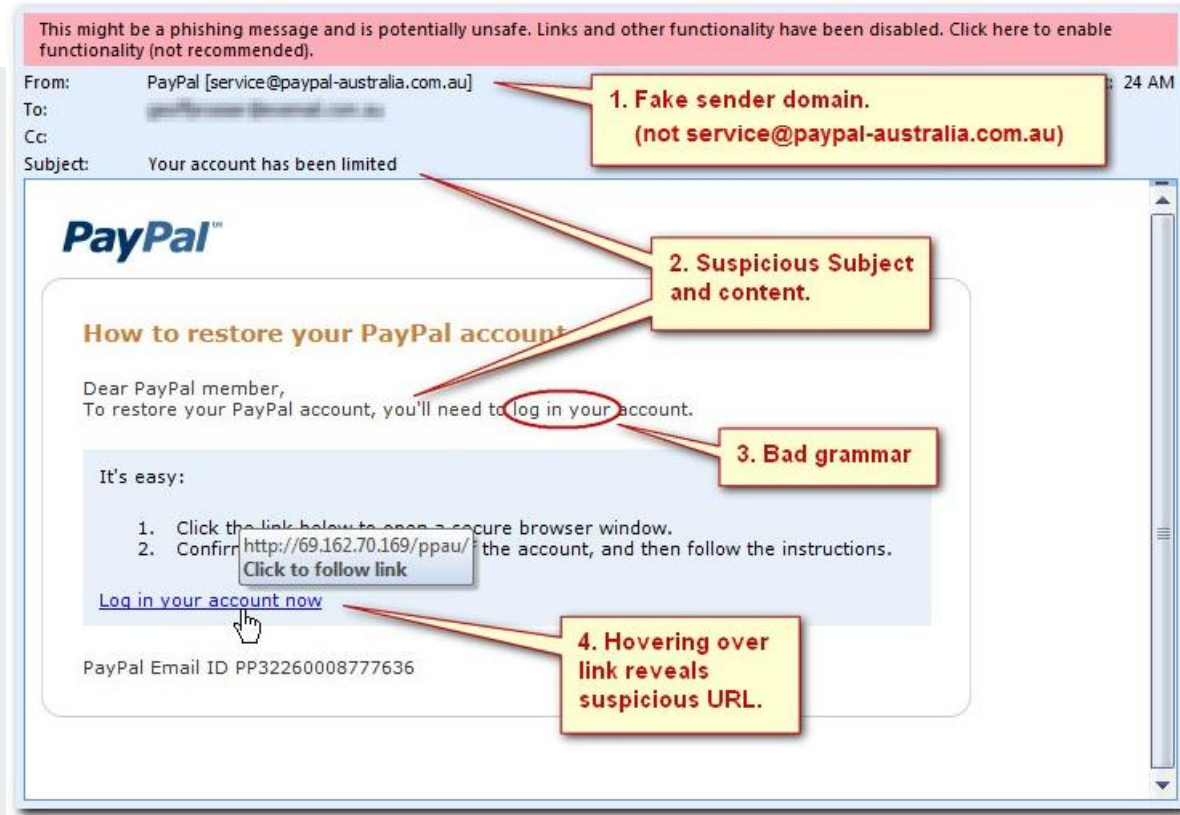


Phishing Emails

Signs:

- Generic greeting
- Vague message
- “From” address isn’t familiar
- Poorly worded

Phishing Emails



Phishing Emails

← Re: Mail sent from Amazon : Update from Amazon.com on Saturday, 19 December 2020 - Invoice Payment Transaction: (#111-765243698-8923665).



Amazon <cbo62e7p9ngm2knjo9mp06e8y1cndd@cualessugarescomer.com>

Sat 12/19/2020 11:15 AM

To: You



Payment Temporary Disabled

Hello,

We have placed a hold on your Amazon account and all pending orders.

We took this action billing information you provided did not match the information on file with the card issuer.

To fix this problem, please check the name, address and phone number registered on your payment card. If you recently moved, you may need to update this information with the card issuer.

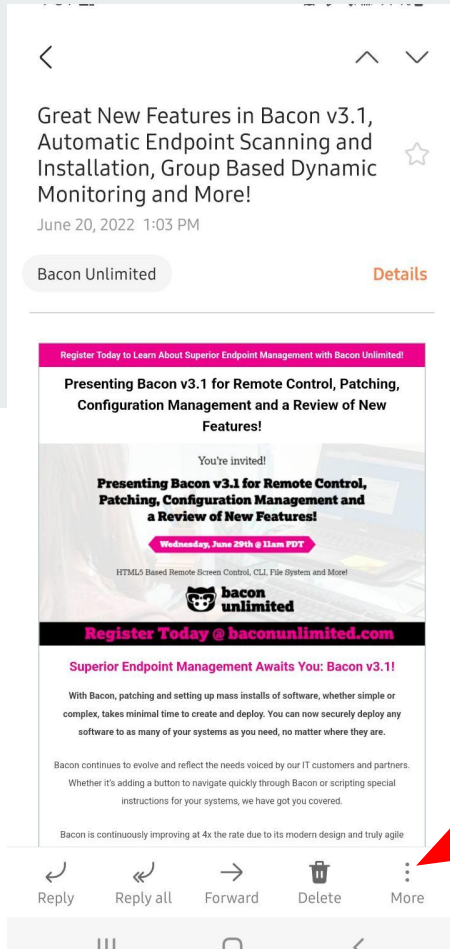
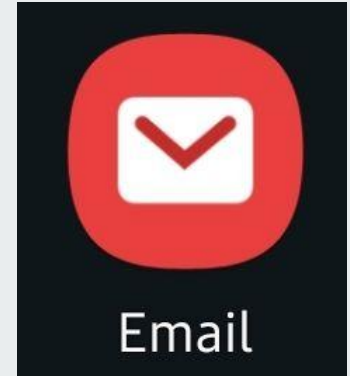
Please visit to update the payment information for your order.

Update Payment Information

If we are unable to complete the verification process within 3 days, all pending orders will be canceled. You won't be able to access your account until this process is complete. We ask you not to open a new account as a new order may be delayed.

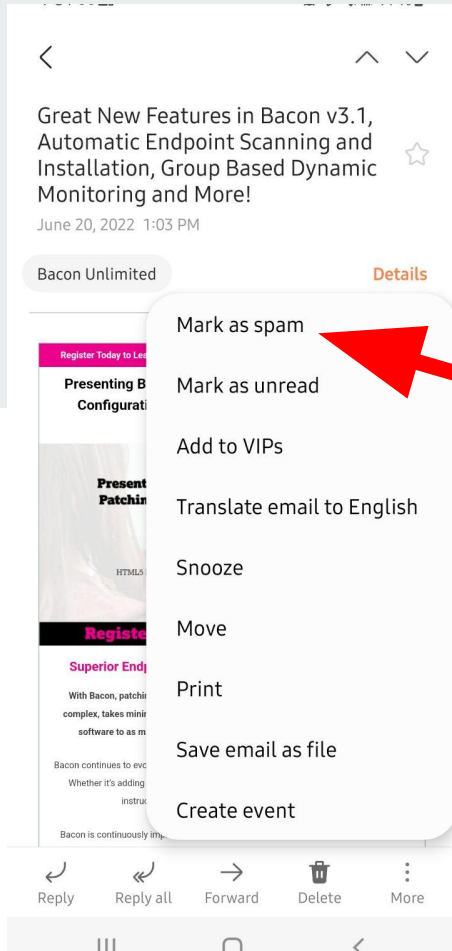
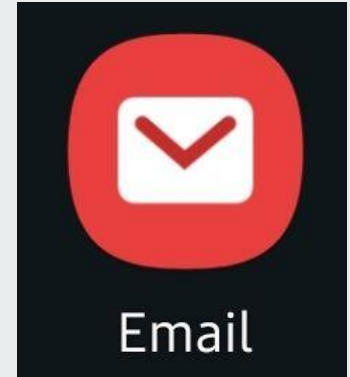
We appreciate your patience with our security measures.
Thank you for your concern.

Mark as Spam Email App



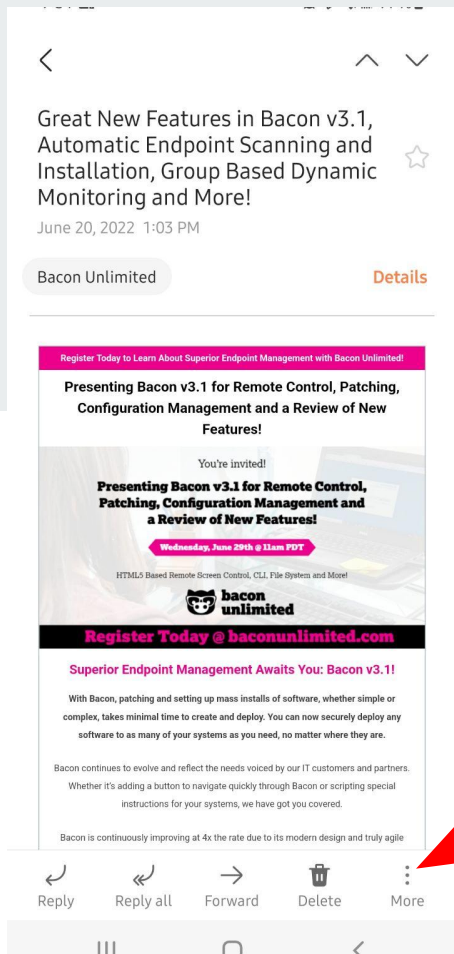
- Open email
- Click 3 dots by More

Mark as Spam Android Email App



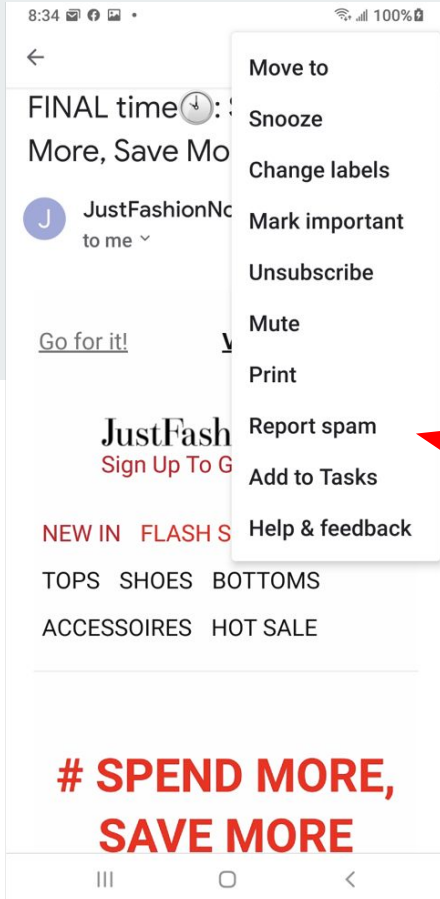
Click Mark as Spam

Mark as Spam Email App



- Open email
- Click 3 dots by More

Mark as Spam Gmail App

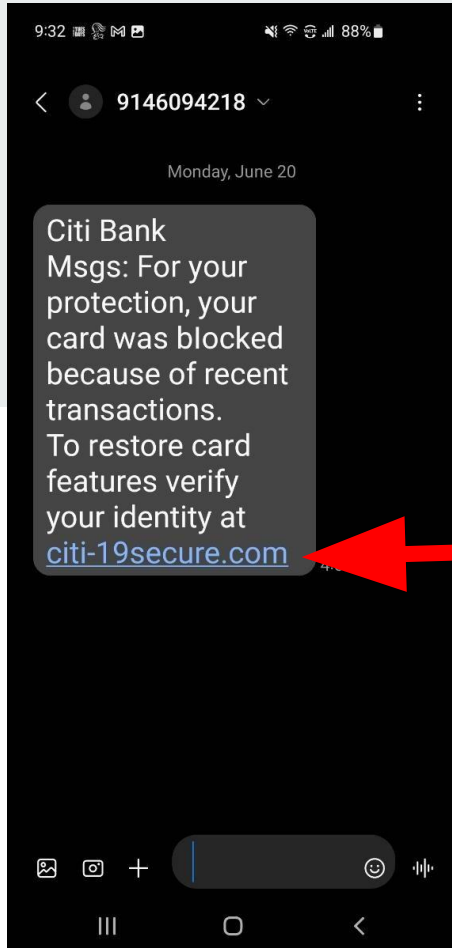


- Open email
- Click 3 dots by More
- Click Report Spam

Phishing Emails

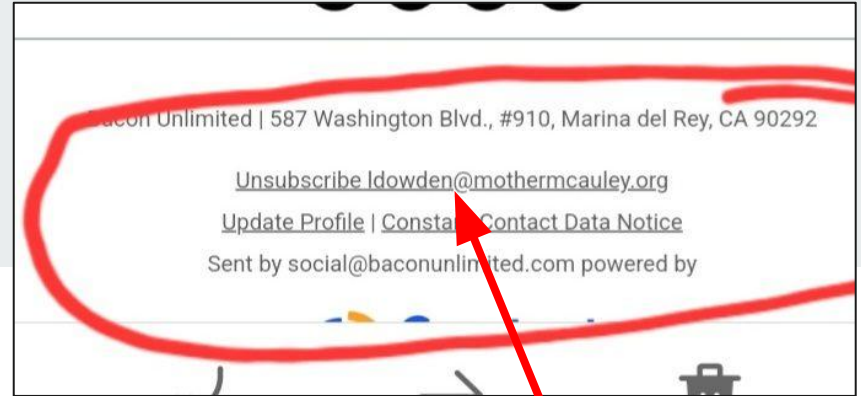
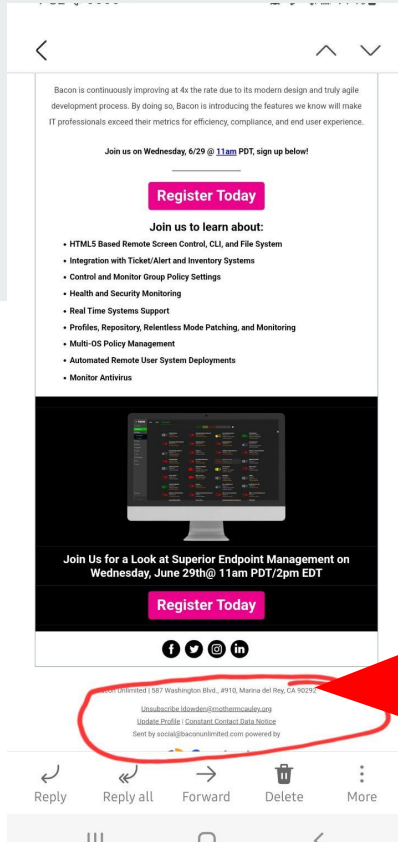
- Do not click on any links
- Delete
- Call the real “sender”

Text Scams



Not the website
I use to check my
card information

Unsubscribe from Email-Email App



- Scroll to bottom
- Click Unsubscribe

Security Doorbells-Brands

- Ring owned by Amazon
- Blink owned by Amazon
- Nest owned by Google



Security Doorbells



Straight forward
instructions



Good tech
support



Generally
wireless so
connect to WiFi



Access from
Smart Phone or
Tablets

Q & A

